

## 2-Year Basic Product Warranty

Dynacom guarantees the quality of all its products and warranties them to be free from defects in material and workmanship for two years provided that:

- Product was purchased from an authorized Dynacom distributor within two years of the date of claim;
- Product was not misused, mishandled, or otherwise abused;

Upon determination by Dynacom that a product is warrantable, Dynacom will:

- At its sole discretion, repair, provide replacement or like product, or give cash equivalent if the product is found to be defective;
- Pay reasonable ground freight to and from the site of the installation (inside North America). If returned product is deemed not defective or not warrantable, then Dynacom will dispose of said product and will not reimburse claimant for freight charges incurred;
- Not be held liable for incidental, consequential, loss of business, or other damages resulting from defective product.



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